

Police and Crime Panel

13th September 2019

Report of the Chief Executive of the Office of Police and Crime Commissioner

COMPLAINTS AGAINST THE POLICE AND CRIME COMMISSIONER RECEIVED UNDER THE POLICE REFORM AND SOCIAL RESPONSIBILITY ACT

1. The number of complaints received and handled since the PCC's election on 12th May 2016 are shown at Table 1. This paper covers the period up to 13th June 2019.
2. Two formal complaints against the Police and Crime Commissioner were received in the last period (15th May 2019 - 13th August 2019).
3. In relation to the first complaint, a scoping exercise was undertaken by the Chief Executive and recommendations were sent to the Chair of the Police and Crime Panel for handling the complaint, which were accepted. The complainant was written to and the complaint is now finalised.
4. In relation to the second complaint, this complaint was sent to the Office of the Police and Crime Commissioner via the Police and Crime Panel. The Chief Executive is currently looking into the complainant's concerns and will be making recommendations to the Chair of the panel in due course.

Table 1

Dates	Complaints received	Number of Complaint recorded	Number of Complaints unrecorded	Total	Complaints forwarded to IPCC by the OPCC
12 th May – 15 th June 2016	0	0	0	0	0
16 th June– 26 th September 2016	0	0	0	0	0
27 th September -23 rd November 2016	1	1	0	1	0
24 th November 2016 – 23 rd January 2017	0	0	0	0	0
24 th January -31 st May 2017	1	1	0	1	0
1 st June-19 th September 2017	3	3	0	3	0
20 th September – 3 rd November 2017	0	0	0	0	0
4 th November 2018 – 16 th January 2018	1	1	0	1	0
17 th January – 21 st May 2018	1	1	0	1	0

22 nd May-19 th September 2018	3	3	0	3	0
20 th September 2018-9 th January 2019	0	0	0	0	0
10 th January – 14 th May 2019	1	1	0	1	0
15 th May -13 th August 2019	2	2	0	2	0
			Grand total	13	0

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